

AU, CA and US Surface Offer for M365 Customers
Terms & Conditions
Updated: March 2019

The Surface Offer for M365 Customers ("Offer") is a limited time offer valid only for commercial customers in the following markets: Australia, Canada, and 50 United States and the District of Columbia with Offer Claim Code from Microsoft (Existing M365 E3/A3, M365 E5/A5, and M365 F1 customers only).

UPDATE: Effective as of March 1, 2019, the Offer is updated as follows:

- Customers can qualify for the Offer by making a qualifying M365 Enterprise or M365 for Education purchase (M365 E3/E5, A3/A5, F1) from Microsoft of at least five hundred (500) seats between March 1, 2019, and June 30, 2019.
- A qualifying M365 purchase made between March 1, 2019, and June 30, 2019, can take place either before or after a qualifying Surface purchase made between March 1, 2019, and June 30, 2019.
 - o If the qualifying M365 purchase takes place **before** the qualifying Surface purchase, then a claim code will be issued after Microsoft verifies that a qualifying M365 purchase has been made, and your claim must be submitted within thirty (30) days of the qualifying **Surface** purchase.
 - o If the qualifying M365 purchase takes place **after** the qualifying Surface purchase, then a claim code will be issued after Microsoft verifies that a qualifying M365 purchase has been made, and your claim must be submitted within thirty (30) days of the qualifying **M365** purchase.
- All eligible customers completing a new qualifying Surface purchase between March 1, 2019, and June 30, 2019, may combine applicable Eligible Surface Laptop and Surface Go SKUs and purchases made within a single 30-day period to meet the initial minimum order quantity of one hundred (100) Surface units.
- After the initial minimum order quantity of one hundred (100) Surface units is met, no minimum order quantity will apply on future qualifying Surface purchases made between March 1, 2019 and June 30, 2019.
- All remaining unused or partially used promotional claim codes for the FY19 AU, CA, and US Surface for M365 Customers Offer that have already been issued by Microsoft for qualifying M365 purchases made on or after April 1, 2018. are now valid on new qualifying Surface purchases made between March 1, 2019 and June 30, 2019, regardless of the expiration date

printed on the claim code. Simply complete a new qualifying Surface purchase between March 1, 2019 and June 30, 2019, and submit a qualifying claim with your unused or partially used FY19 promotional claim code.

Except as described above, the Offer updates described above are not valid for M365 or Surface purchases made prior to March 1, 2019.

How to Qualify

1. Make a Qualifying M365 Purchase

M365 E3/A3 and M365 E5/A5 Customers

To qualify for a per unit rebate on the eligible Surface Pro, Surface Laptop, Surface Book, and Surface Go products set forth in the table below (each, an "Eligible Surface Laptop Product"), you must make a qualifying M365 Enterprise or M365 for Education purchase from Microsoft as follows:

July 1, 2018 – February 28, 2019

M365 E3: At least one thousand (1,000) seats

M365 E5: At least five hundred (500) seats

M365 A3: At least one thousand (1,000) seats

M365 A5: At least five hundred (500) seats

March 1, 2019 – June 30, 2019

M365 E3: At least five hundred (500) seats

M365 E5: At least five hundred (500) seats

M365 A3: At least five hundred (500) seats

M365 A5: At least five hundred (500) seats

M365 F1 Customers

To qualify for a per unit rebate on the eligible Surface Go products set forth in the table below (each, an "Eligible Surface Go Product"), you must make a qualifying M365 F1 purchase from Microsoft as follows:

July 1, 2018 – February 28, 2019

M365 F1: At least one thousand (1000) seats

March 1, 2019 – June 30, 2019

M365 F1: At least five hundred (500) seats

2. Make a Qualifying Surface Purchase

Complete a qualifying purchase of at least one hundred (100) units of eligible Surface Pro, Surface Laptop, Surface Book, or Surface Go products set forth in the table below (each, an "Eligible Surface Laptop Product"), as applicable, from a Microsoft Surface Commercial Authorized Device Reseller in Australia, Canada, or the 50 US or DC ("Territory") between July 1, 2018 and June 30, 2019 ("Offer Period"). **Update: For new qualifying Surface purchases made between March 1, 2019, and June 30, 2019, customers may combine Eligible Surface Laptop and Surface Go SKUs and purchases made within a single 30-day period to meet the initial minimum order quantity of one hundred (100) Surface units. units).** After the initial minimum order quantity of 100 Surface units is met, no minimum order quantity will apply on any future qualifying Surface purchases made between March 1, 2019 and June 30, 2019. **Subsequent purchases may be aggregated over a 30-day period when requesting a claim.**

3. Get a Claim Code

Following your qualifying M365 purchase your Microsoft sales representative will notify you of your qualification status for the Offer together with a promotional claim code ("Claim Code").

4. Submit Your Claim

Submit a completed registration form, available at <http://ms365surfaceoffer.com/Claim.aspx?A=US>, including valid Claim Code and a copy of your invoice.

- **If the qualifying M365 purchase took place before the qualifying Surface purchase, then your claim must be submitted within thirty (30) days of the qualifying Surface purchase.**
- **If the qualifying M365 purchase takes place after the qualifying Surface purchase (only valid for M365 purchases made between March 1 – June 30, 2019) then your claim must be submitted within thirty (30) days of the qualifying M365 purchase.**

a.

Eligible Surface Product and Eligible Surface Go Product must be acquired for use as an end user and not for distribution or resale.

Qualifying Surface SKUs

Eligible Surface Product Family	Eligible Surface Product Device Configurations	Per Unit Rebate on Qualifying Sale of Eligible Surface Product			Limitations
		M365 E3 / A3 Customer	M365 E5 / A5 Customer	M365 F1 Customer	
Surface Pro 5th Gen	All SKUs apart from core M, i5/128 WiFi & i5/128 LTE	\$40 AUD \$40 CAD \$30 USD	\$65 AUD \$65 CAD \$50 USD	N/A	Limit (1) per M365 seat per Customer
Surface Pro 6 for Business	All SKUs apart from core M, i5/128 WiFi & All LTE Models	\$40 AUD \$40 CAD \$30 USD	\$65 AUD \$65 CAD \$50 USD	N/A	Limit (1) per M365 seat per Customer
Surface Laptop & Surface Laptop 2 for Business	All SKUs apart from i5/128	\$40 AUD \$40 CAD \$30 USD	\$65 AUD \$65 CAD \$50 USD	N/A	Limit (1) per M365 seat per Customer
Surface Book 2	All SKUs apart from i5/128	\$40 AUD \$40 CAD \$30 USD	\$65 AUD \$65 CAD \$50 USD	N/A	Limit (1) per M365 seat per Customer
Surface Go	All commercial SKUs; excludes all EDU SKU	\$25 AUD \$25 CAD \$20 USD	\$25 AUD \$25 CAD \$20 USD	\$25 AUD \$25 CAD \$20 USD	Limit (1) per M365 seat per Customer

Please allow 15 – 30 days for delivery of your rebate via wire transfer or check. All payments will be in USD, CAD or AUD, as applicable. Any payment returned as non-deliverable for any reason will not be re-sent. To check the status of your rebate submission email M365SurfaceOffer@microsoft.com.

Rebates are subject to the limitations set forth in the preceding table, regardless of the number of Eligible Surface Product or Eligible Surface Go Product, as applicable, purchased.

Offer not valid on not-for-resale products, returned or refurbished products, or academic edition products. Offer not valid on prior purchases and may not be combinable with other offers. In the event an Eligible Surface Product or Eligible Surface Go Product is returned for a refund, the value of the rebate will be deducted from the refund amount.

Offer void where prohibited, taxed, or restricted by law. Microsoft is not responsible for any incomplete, illegible, late, lost, mutilated or postage-due requests. Microsoft reserves the right to modify or discontinue this Offer at any time, to adjust the rebate payment if Microsoft identifies any discrepancy, error or omission, or to disqualify any rebate claims that appear to be fraudulent, incomplete, invalid or in breach of these Terms and Conditions in any way.

By participating in this Offer you agree that Microsoft will have no liability whatsoever for any costs, damage, or losses of any kind resulting in whole or in part, directly or indirectly from acceptance of the rebate, or from participation in this offer. In the unlikely event of a dispute in connection with this Offer, Microsoft's decision shall be final.

Offer provided by Microsoft Corporation, One Microsoft Way, Redmond, WA 98052. By participating in this Offer you are accepting these Terms and Conditions and Microsoft's Privacy Statement, available at <http://www.microsoft.com/en-gb/privacystatement/default.aspx>.